



Net Promoter Score 2024



Net Promoter Score – Partners



Net Promoter Score = 44%

Feedback from Partners

Distributors of PS Kenya Products



Quality and affordable health products distributed in Kenya.

Community-Based Organizations



They support communities in visibility enhancement and, capacity building, networking through opportunities and technical support.

Feedback from Partners

Development Partners



Through funding, PS Kenya's aims to accelerate positive health outcomes by leveraging partnerships, technology, and health expertise.

Implementing Partners



We leverage on partnerships for cumulative health experience, resources, expertise, to support the government's efforts in strengthening and building resilient health systems.

Feedback from Partners

Health Facility Level Staff



PS Kenya has supported us as health practitioners for over 10 years, without them, we could not have achieved the milestone we are at now.

Consultants



Why an 8? PS Kenya is professional, open-minded, easy to work with, knowledgeable.

Feedback from Partners

Ministry of Health



- “ I have interacted with PS Kenya and the work ethic is credible in the program we partnered in Malaria, Tuberculosis and Reproductive Health”.
- PS Kenya is an organisation that collaborates with other NGOs to support the Ministry achieve its objectives.

Net Promoter Score – Partners



Net Promoter Score = 32%

Interpretation



30 to 50: Indicates that customer satisfaction is generally positive. The organization is likely doing many things right, but there is still potential to convert more passives and detractors into promoters.

Net Promoter Score = 32%



Engage With Us

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